EVENTOS

III JORNADAS CRAI.

UNIVERSIDAD DE GRANADA

2005

Putting Learning and Support in the Centre

The Leeds Met Library Model / Section 4

crue Universidades Españolas
Red de Bibliotecas REBIUN

Putting learning and support in the centre: the Leeds Met Library model

Section 4

REBIUN Workshop on Management of Learning Resource Centre Services, Granada, May 2005

Jo Norry
Head of Learning Support Services
Leeds Metropolitan University

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Marketing and promotion

- Brand – “house” style
- Promotional displays
- Publicity campaigns
- Communication with users – portal, notices, email
- Academic liaison – single point of contact

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Student skills

- Learning Advisers – academic staff
- Information skills
- Information Literacy Framework
- Integration into course curriculum
- Skills for Learning
  - Team of 3 staff
  - Website
  - Red filing cabinets
- Key Skills Initiative
  - IT skills
  - Academic writing and literacy
  - Numeracy
  - University workshops

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Skills for Learning Home Page, Leeds Met - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit Discuss

Address http://www.lmu.ac.uk/lskills/ Go Links

TEXT VERSION - SELECT HERE

Skills for Learning

- Assessment
- Communication
- Employability
- Group Skills
- Information Skills Information Sources
- Information Technology
- Learning and Teaching
- Maths
- Personal Development
- Research Skills

LOGIN REQUIRED FROM OFF-CAMPUS, SELECT HERE FOR MORE INFORMATION

WORKSHOPS FOR STAFF CONTACT US

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Done Internet

Start LibQual 2002-3 Adobe Reade... 3 Microsoft ... LibQualComm... 3 Internet ... 17:17

Staff and student portals

- Portals – Luminis from SCT
- Customised information gateway – students, international, teachers, researchers, off-campus
- Targeted announcements
- Personalisation
- Information "channels" – course materials, email, groups, calendar, Library, University
- Group working and file sharing

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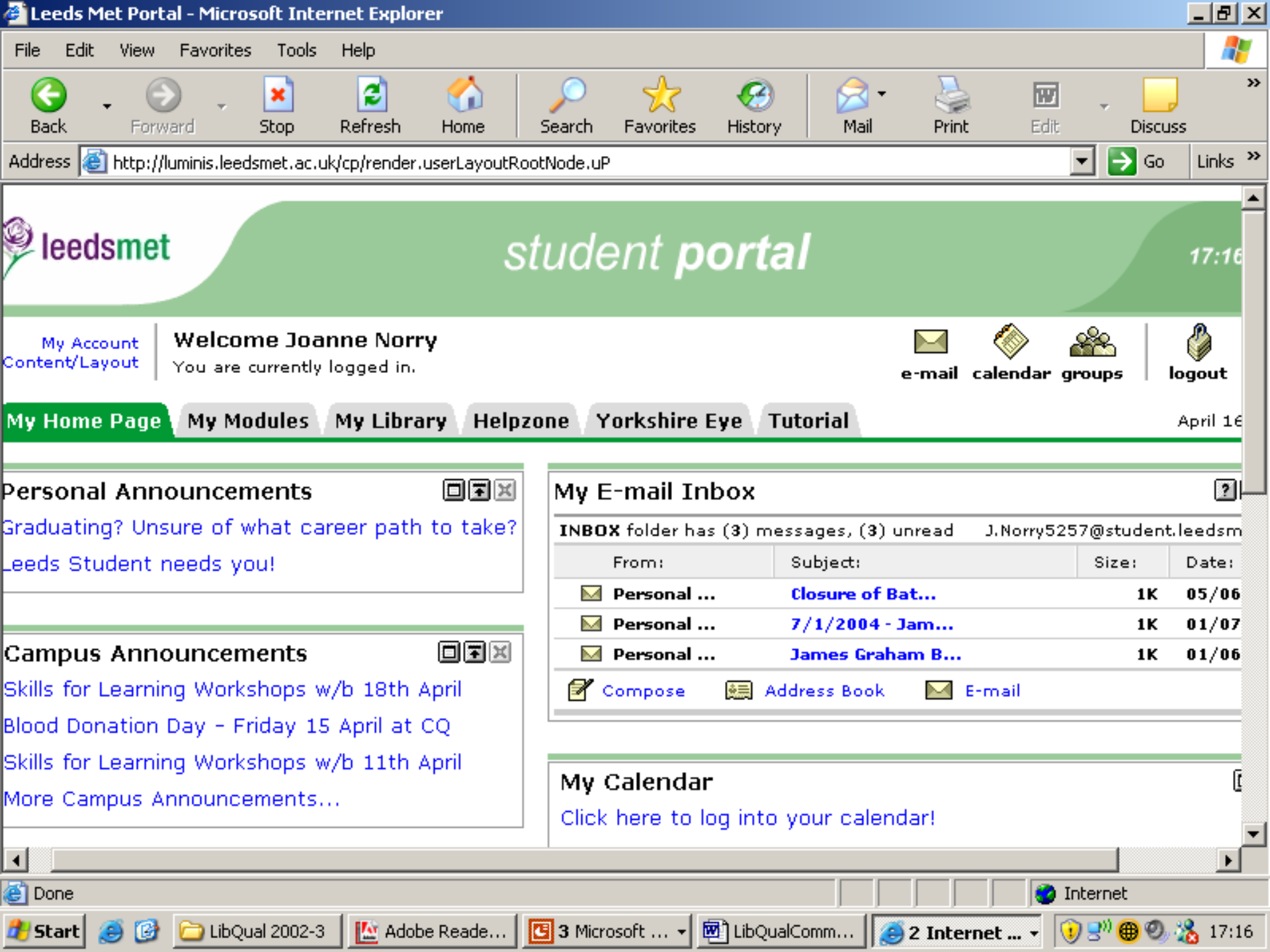
Leeds Met Portal - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Forward Stop Refresh Home Search Favorites History Mail Print Edit Discuss
Address http://luminis.leedsmet.ac.uk/cp/render.userLayoutRootNode.uP
Go Links
leedsmet
student portal
17:16
My Account
Content/Layout
Welcome Joanne Norry
You are currently logged in.
e-mail calendar groups logout
My Home Page My Modules My Library Helpzone Yorkshire Eye Tutorial
April 16
Personal Announcements
Graduating? Unsure of what career path to take?
Leeds Student needs you!
Campus Announcements
Skills for Learning Workshops w/b 18th April
Blood Donation Day - Friday 15 April at CQ
Skills for Learning Workshops w/b 11th April
More Campus Announcements...
My E-mail Inbox
INBOX folder has (3) messages, (3) unread
J.Norry5257@student.leedsm
From: Subject: Size: Date:
Personal ... Closure of Bat... 1K 05/06
Personal ... 7/1/2004 - Jam... 1K 01/07
Personal ... James Graham B... 1K 01/06
Compose Address Book E-mail
My Calendar
Click here to log into your calendar!
Done
Internet
Start
LibQual 2002-3
Adobe Reade...
3 Microsoft ...
LibQualComm...
2 Internet ...
17:16

Staff

- Multiskilled individuals and teams
- Professional skills and specialisms
- Skills and attributes
- Staff roles
- Staff development
- Issues

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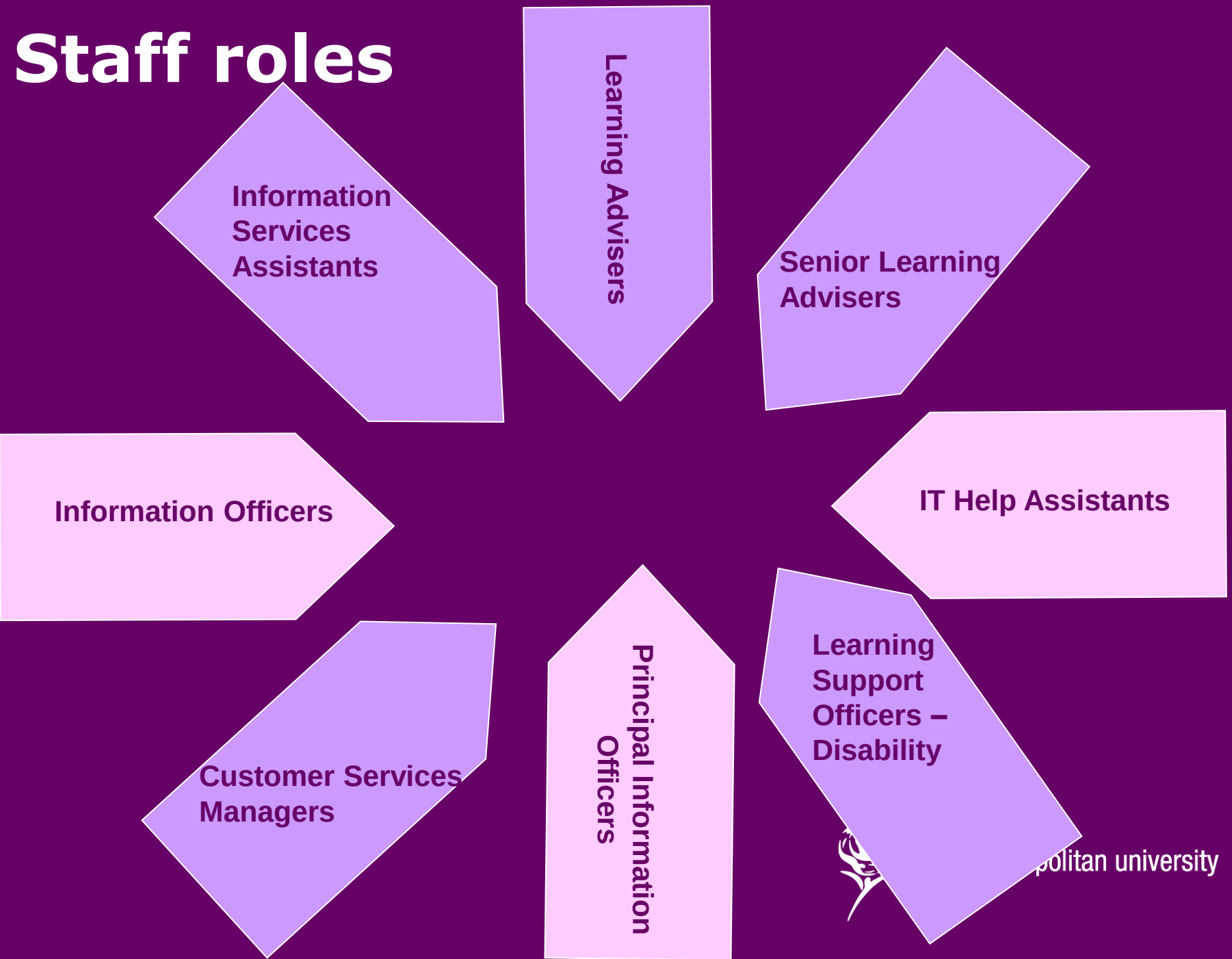
Skills and attributes

Information & library	Customer service
IT & software	Flexibility
Teaching & pedagogy E-learning	Commitment to developing new skills
Student support	Evaluation & continuous quality improvement
Promotion & marketing	Team working
Liaison & negotiation	Adaptable to change

Staff roles



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Staff development

- Library qualifications
- Work with School of Information Management
- Training Consortium
- IT – European Computer Driving Licence
- Teaching qualifications for Learning Advisers
- Customer service training for all

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Staff - Issues

- Cultural differences between professional groups
- Continuing change in roles
- Career progress and promotion
- Time for staff development
- Difficulty in recruiting for evening or weekend work
- Recruitment methods

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HELP DESK

Buildings and space

- 3 libraries
  - Civic Quarter 2000
  - Headingley, 1996 conversion
  - Harrogate 1970s block
- Co-location of library and IT
- New integrated Learning Centre 2000 – putting convergence into practice

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New building- Design principles

- Centred on learning and support
- Flexibility for the future
- Ownership by academic staff
- Easy to use for independent learners
- Integrated services
- Choice of study environment
- Accessible
- Economical to operate
- Attractive and high profile for marketing
- Energy-efficient

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